

*Copy of Legal Warranty
Our Legal Warranty is available upon request after installation and payment.*

Hansons' Windows and Siding Co., Inc.

"Exclusive" Limited Lifetime Transferable Guarantee

This Guarantee covers workmanship on all Hansons' Windows and Siding Co., Inc., ("Hansons") installed products and is provided by Hansons to you, the original consumer purchaser ("Owner") for a limited lifetime of 30 years. This Guarantee is available for inspection at www.hansons.com prior to signing of the sales agreement.

~ Replacement Windows ~

Hansons will perform all work in a professional manner using high-quality materials and supplies, and in conformance with applicable building code standards. Hansons guarantees to the Owner that replacement window installation work performed by Hansons will be free of defects due to workmanship for thirty (30) years from the date of purchase, subject to the other terms and conditions contained in this Guarantee.

~ Roofing ~

Hansons will perform all work in a professional manner using high-quality materials and supplies, and in conformance with applicable building code standards. Hansons guarantees to the Owner that roofing installation work performed by Hansons will be free of defects due to workmanship for thirty (30) years from the date of purchase, subject to the other terms and conditions contained in this guarantee.

~ Vinyl Siding ~

Hansons will perform all work in a professional manner using high-quality materials and supplies, and in conformance with applicable building code standards. Hansons guarantees to the Owner that vinyl siding installation work performed by Hansons will be free of defects due to workmanship for thirty (30) years from the date of purchase, subject to the other terms and conditions contained in this guarantee.

~ Gutter Guards ~

Hansons will perform all work in a professional manner using high-quality materials and supplies, and in conformance with applicable building code standards. Hansons guarantees to the Owner that gutter guard installation work performed by Hansons will be free of defects due to workmanship for thirty (30) years from the date of purchase, subject to the other terms and conditions contained in this guarantee.

~ Entry Doors ~

Hansons will perform all work in a professional manner using high-quality materials and supplies, and in conformance with applicable building code standards. Hansons guarantees to the Owner that entry door installation work performed by Hansons will be free of defects due to

workmanship for thirty (30) years from the date of purchase, subject to the other terms and conditions contained in this guarantee.

How to Obtain Service

There are many ways to obtain service. The following are the fastest and most reliable. The Owner may fax Hansons' service department at 248-577-0961 a copy of the Owner's sales agreement, Guarantee, and a short description of the service claim. The owner may also email at www.hansons.com and submit a service request form. Alternatively, a copy of this Guarantee and a copy of the Owner's sales agreement can be submitted in writing by registered mail to Hansons with a brief explanation of the service claim. The Owner may also contact Hansons at 1-800-HANSONS to request servicing. Claims must be submitted to Hansons promptly after discovery of the claimed defect and within the applicable guarantee period. Hansons will then schedule an appointment to inspect the premises and the service claim within a reasonable period of time after having received the claim. If after inspection, Hansons determines that a valid claim exists under one or more of the guarantees, Hansons will repair, re-install, replace, or refund the purchase price of the failing Hansons' service, at Hansons' option. If Hansons determines to replace any or all product(s), and if such product(s) as originally installed are no longer available, Hansons shall have the right to substitute product(s) designated by Hansons to be of equal quality. Replacement of a product or component does not renew the guarantee period. If, at Hansons' option, a purchase price refund is conveyed to the Owner, then all guarantees are terminated, and repair, replacement, or removal of Hansons' products shall become the sole responsibility of the Owner. No guarantees are valid unless and until the Owner has made full payment under the original Hansons' sales agreement and all addenda thereto. Non-guarantee calls for repair or adjustment may result in a service charge.

What Is Not Covered

These guarantees are granted by Hansons to the Owner only and only materials purchased from and installed by Hansons are covered by these guarantees. All guarantees terminate immediately upon the transfer of home ownership unless the terms of transfer are met (see "Warranty Transfer" below). All guarantees assume normal and reasonable use of Hansons-installed products or components. Minor color or textural variations from lot-to-lot of product are not product or installation defects. These guarantees do not cover any other damage, workmanship, or material failure including, but not limited to, damage caused by occurrences beyond the control of Hansons, such as settlement of the building, failure of the structure (including foundations and walls), use of incompatible accessories, removal, repair, or re-installation of any Hansons-installed products or components by other than Hansons, normal weathering, corrosive effects of salt air and chemical pollutants, normal fading, deterioration of caulking compounds, fire, flood, lightning, high winds, windblown objects, earthquake, hurricanes, ice dams, icicles and/or ice storms, atmospheric conditions or weather of catastrophic nature as defined by the U.S. National Weather Service, other acts of God, intentional acts, unreasonable use, vandalism, or pollution. These guarantees also will not apply to damages resulting from the failure to provide reasonable maintenance, including failure to clean the product, maintain sealing, painting, and/or caulking as reasonably necessary, or clear off gutters or roofs as and when necessary. Hansons is not responsible for condensation that may form on the interior or exterior surface of or within a window or glass surfaces resulting from pre-existing conditions in the Owner's home and external temperatures. Some condensation may also form on the frame or portions of the roof and walls. Hansons is also not responsible for existing or developing spore or mold growth. There is conflicting evidence as to whether or not the existence or accumulation of molds (of which there are many different types

and varieties) can be harmful to humans. Mold and mildew may be due to condensation that may form on or within walls or other surfaces resulting from pre-existing conditions in the Owner's home and internal or external temperatures. Reducing the humidity in the home will often remedy any condensation or mold problems. These guarantees do not apply to damages due to or arising from the identification, detection, abatement, encapsulation or removal of mold, asbestos, lead-based products, or other hazardous substances inside or outside of the structure being improved. These guarantees do not cover any damage or material failure or misalignment caused by foliage, tree limbs, and ladders placed against the roof or gutters.

What Voids These Guarantees

Installation, removal, painting, repair, adjustment, tampering, or re-installation of any products or components by other than Hansons voids any and all guarantees within this Guarantee, and Hansons expressly disclaims any liability for any costs, defects, or damages with respect to such actions.

Remedies and Rights

These guarantees of Hansons products and services are the only expressed guarantees provided by Hansons. No employee, representative, agent, or any other person, has authority to assume or incur on behalf of Hansons any obligation, liability, or responsibility in place of or in addition to these guarantees. IN NO EVENT SHALL THE DURATION OF ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE BE LONGER THAN THE DURATION OF OWNERSHIP AND OCCUPATION BY THE ORIGINAL OWNER (OR SECONDARY HOMEOWNER AS PER THE BELOW STATED CONDITIONS FOR TRANSFER), OF THE HOME ON WHICH HANSONS PRODUCT IS INSTALLED. EXCEPT FOR THE GUARANTEE PROVIDED HEREIN HANSONS MAKES NO GUARANTEE OF ANY KIND, EXPRESS, IMPLIED, OR STATUTORY, INCLUDING, WITHOUT LIMITATION, ANY GUARANTEE OF NONINFRINGEMENT, MERCHANTABILITY, OR FITNESS FOR A PARTICULAR PURPOSE. HANSONS' LIABILITY TO THE OWNER (OR ANY SECONDARY HOMEOWNER) UNDER THIS DOCUMENT IS LIMITED TO THE AMOUNTS RECEIVED BY HANSONS FOR SERVICES RENDERED UNDER THE SALES AGREEMENT WITH THE OWNER. SOME STATES DO NOT PERMIT ANY LIMITATION ON THE LENGTH OF AN IMPLIED WARRANTY OR GUARANTEE, AND THEREFORE THE IMMEDIATELY PRECEDING SENTENCE MAY NOT APPLY. IN NO EVENT SHALL HANSONS BE OBLIGATED OR LIABLE FOR INCIDENTAL, SPECIAL, INDIRECT, OR CONSEQUENTIAL DAMAGES OF ANY KIND FOR THE BREACH OF ANY EXPRESS OR IMPLIED WARRANTY OR GUARANTEE OF PRODUCT OR SERVICES. SOME STATES DO NOT ALLOW EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, AND THEREFORE SOME OR ALL OF THE IMMEDIATELY PRECEDING SENTENCE MAY NOT APPLY. THESE GUARANTEES PROVIDE SPECIFIC LEGAL RIGHTS, AND YOU MAY HAVE OTHER RIGHTS WHICH VARY FROM STATE TO STATE.

The Owner (and any subsequent owner) agrees and understands that all claims and disputes arising in connection with this Guarantee shall be finally settled by binding arbitration in accordance with and pursuant to the then prevailing Code of Procedure of the National Arbitration Forum ("NAF"). Further information may be obtained and claims may be filed at any

office of the National Arbitration Forum, www.arbitration-forum.com, or by mail at P.O. Box 50191, Minneapolis, Minnesota 55405. The award of the arbitrator shall be in writing and shall contain findings of fact and conclusions concerning applicable law. The judgment upon the award rendered by the arbitrator may be entered in any court having proper jurisdiction.

Guarantee Transfer

Subject to the other terms and conditions contained in this Guarantee, these guarantees are transferable by the Owner. To transfer these guarantees, the Owner, within 30 days of the sale of the home, must, by registered mail, return the attached Guarantee Transfer Card to Hansons. Upon receipt, Hansons will inspect and re-certify the products, and upon inspection and re-certification to the satisfaction of Hansons, or upon Hansons waiver of inspection and re-certification, and if applicable, as noted on the attached Guarantee Transfer Card, receipt of a transfer fee in an amount equal to 1% of the Owner's purchase price, these guarantees shall transfer to the subsequent home owner. No other further transfer of these guarantees is permitted.

GUARANTEE TRANSFER CARD	
<input type="checkbox"/> THIS GUARANTEE IS SUBJECT TO A 1% TRANSFER FEE (Please see the Guarantee for specific details)	
<i>This Guarantee Transfer Card must be completed by both the Owner and the new owner and returned, via registered mail, to:</i> <i>Hansons Windows & Siding</i> <i>1000 Tech Row</i> <i>Madison Heights, MI 48071</i> <i>within 30 days of the date of the sale of the home.</i>	
Application is hereby made for the transfer of the Guarantee to:	
Name of Former Owner:	
Location of Installation (Address, City, State, Zip):	
Date of Installation: _____	Date of Transfer: _____
Signature of Owner: X	Date:
I expressly assent to the terms of the Hansons' Windows and Siding Co., Inc, "Exclusive" Limited Lifetime Transferable Guarantee.	
Signature of New Owner date X	